



The Personalized Bluecrossma.com—Member Central

We believe your online experience at **bluecrossma.com** should be all about your health—your coverage, benefits, doctors, and medications. So with you in mind, we redesigned our website to provide you with a secure, easy-to-use online experience made just for you.

A Member Central Just for You

When you select **Member** from the **bluecrossma.com** homepage, you'll be taken to Member Central. Simply click **Create an Account** and log in. (If you previously registered for a Member Self Service account, you can log in with the same username and password.) Within minutes, you'll have secure access to your account and claims information, plus easy access to the resources you need to make the most of your health plan.

- **It's Personalized**—From the **My Account** section, you can instantly access your claims and the tools and transactions you use most often, like **Find a Doctor, Dentist, or Hospital**.
- **It's Easy**—Get immediate access to all your information with our improved navigation that lets you view everything quickly and easily.
- **It's Secure**—We understand how important it is to keep your personal information and health records secure. Enjoy peace of mind knowing that your account information is safe with our sophisticated online security.
- **It's All in One Place**—Your plan resources are available anytime you need them. Whether you want to learn more about your coverage and how it works, manage your health care finances, track medication history and savings, or explore member wellness programs and discounts, you can quickly find what you're looking for at Member Central—when ever you need it.



View your **account summary**

Your most common **transactions** are at your fingertips

Maximize your plan with money-saving benefits, wellness resources, and information relevant to you

Review your **claims**, deductible, medication history, and co-insurance status (if applicable)

Visit **bluecrossma.com** today to get started!